•• teleport

Teleport's Privacy Policy

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This Privacy Policy (this "**Policy**") is effective as of Wednesday, February 10, 2021 (the "**Effective Date**")

In this statement, the words "Teleport", "we", "our", the "Company", and "Business" refer to Firstdate, Inc., operating as Teleport, and its affiliates and related companies. The words "you" and "your" refer to our customers, prospective customers, and anyone who visits our website, engages with our services and otherwise provides personal information to Teleport. The phrases "information" and "personal information" include information that can identify an individual directly or through reasonably available means, but does not include business contact information that is used for the purpose of communicating or facilitating communication with an individual in relation to their employment, business or profession.

You must be 18 years of age or older to use Teleport's Services.

1. Introduction

Thank you for visiting Teleport's website. Your privacy is important to us. This Policy explains our information practices and the choices you can make about the way your information is collected and used. If you have any questions, do not hesitate to contact us using the information set out in Section 11 entitled "Customer Inquiries and CPO contact".

2. Teleport Platform, Co-Hosts (Communities) and Sharing Information

Teleport wants to create a realistic environment to meet people and we know everyone's time is valuable, so we want to do this in a safe way and in an efficient manner that doesn't lose the eye contact, personal touch and chemistry. So, Teleport developed a leading proprietary software platform that promotes a realistic video meeting place for people interested in meeting other people that enables such first meetings and first impressions to occur over only a few minutes ("Video Speed Dating Events"). Teleport co-hosts the Video Speed Dating Events with third parties such as social media influencers and other third parties that we sometimes refer to as "communities" ("Co-Hosts"). The Co-Hosts will market the Video Speed Dating Events, along with Teleport on their own. The Video Speed Dating Events may be branded using the Co-Hosts' names with or without Teleport. Participants of the Video Speed Dating Events sign up using Teleport's platform.

What's important for you to know is that your name, image, email/electronic address, gender identification, sexual preference geographic location that is collected in accordance with this Policy on the Teleport Platform for a particular Video Speed Dating Event is shared with the Co-Host for that event. The purposes of sharing the information with the Co-Host is for the Co-Host to communicate with you about your experience during the Video Speed Dating Event and about upcoming events you may be interested in based on the information in your profile and preferences. If you do

not want the Co-Host to communicate with you, for any reason, please reach out and let the know. This sharing is in addition to other disclosures set out in the privacy policy herein.

We have contractual provisions in place to ensure the Co-Hosts: (i) limit their use of the information to those purposes set out above and as otherwise permitted or required by law; (ii) secure the information; (iii) respect any "opt-out" requested by you; and (iv) otherwise comply with the law.

3. Types of Information Collected

Teleport collects the personal information we need for the purposes stated in this Policy and as otherwise permitted or required by law. The type of information that may be collected includes but is not limited to:

- Identification and contact details, such as name, gender, date of birth, marital status and contact information (e.g. address, telephone number, and email address);
- Account information, such as login credentials, username and passwords;
- Dating Related Information, such as personality, lifestyle, interests, racial or ethnic origin, religious beliefs, gender identification, sexual orientation, and dating preferences as well as other and additional information that you share with us as well as content such as photos and videos. To add certain content, like pictures or videos, you may allow us to access your camera or photo album. Some of the information you choose to provide us may be considered "special" or "sensitive" in certain jurisdictions, for example your racial or ethnic origins, sexual orientation and religious beliefs. By choosing to provide this information, you consent to our processing of that information;
- Social media information, including login information and friends lists for social media accounts that you connect to your Teleport account, including Facebook, Google, and Instagram accounts;
- Financial information such as your payments and payment history. Our thirdparty payment processing partners will collect credit card number, billing address and credit card verification value;
- Usage information, such as information about your activity on our services, including how you use our services (e.g. date and time you logged in, features you've been using, searches, advertising that you click on) and your interaction with other users (e.g. users you interact with, time and date of exchanges, messages you send and receive);

- **Video Information**, including copies of all written and video interactions you have with other users through Teleport. To video chat with other users, you may allow us to access your camera;
- Device information, including hardware and software information such as IP address, device ID and type, device-specific and apps settings and characteristics, app crashes, advertising IDs (such as Google's AAID and Apple's IDFA, both of which are randomly generated numbers that you can reset by going into your device's settings), browser type, version and language, operating system, time zones, identifiers associated with cookies or other technologies that may uniquely identify your device or browser (e.g., IMEI/UDID and MAC address). If you use a mobile device to access or download any of our Services, we may also collect device information (such as your mobile device ID, model and manufacturer), operating system, and version information;
- Location information, including precise geolocation (latitude and longitude) through various means, depending on the service and device you're using, including GPS, Bluetooth or Wi-Fi connections. The collection of your geolocation may occur in the background even when you aren't using the services if the permission you gave us expressly permits such collection. If you decline permission for us to collect your geolocation, we will not collect it;
- Information about your past interactions with us and our Affiliates may be monitored and recorded for training purposes and to ensure a high quality of service; and
- Other information you voluntarily provide to us, our employees, or our Co-Hosts.

4. Why We Collect and Use Your Information

We may use your information for the following reasons:

- **Provide a better dating experience** to make the Video Speed Dating Events you attend more meaningful and appropriate.
- Providing services and product management satisfying contractual arrangements we may have with you, maintaining and improving our products and services, minimizing any disruptions to products and services that we may offer you, and otherwise running and managing our business in the ordinary course.
- Account management and creation to create and manage your account, displaying public fields of your profile to other users you voluntarily provide, which may include your name, job, education, biography, images, age, gender, dating preferences.

- Client and vendor communication to verify and authenticate your identity when you contact us, to communicate with you via telephone, mail, email, web applications, or mobile applications, and to provide newsletters or other communications to which you have subscribed or may be interested.
- Regulatory and legal requirements complying generally with privacy laws and all other applicable regulatory requirements and laws, or other similar laws or regulations, and to establish, exercise or defend legal claims or proceedings.
- Business development and market research we use data to understand demographics, interests, usage patterns, and other characteristics of customers and recipients of packages and to track and analyze trends and patterns.
- Payments to facilitate payments for our goods and services and complete transactions, including through applicable third-party service providers.
- Marketing and advertising -administering surveys, contests, draws, and raffles, offering tailored content, and promotional materials], to promote and market our services and our Co-Hosts and affiliates, promoting and hosting Video Speed Dating Events, and to make referrals to Co-Hosts and affiliates and other non-affiliated organizations for their services.
- Customer support assisting you when you contact our customer support services, including to direct your questions to appropriate individuals, investigate and address any of your concerns, resolving disputes between users or Co-Hosts, and to improve and monitor our customer support responses.
- Fraudulent and criminal activity to manage our risk and operations, protect you from unauthorized access or identity theft, aid in the detection, prevention, or suppression of fraudulent or criminal activity.
- Other for other purposes required or permitted by applicable laws and regulations, including other uses of personal information that you have expressly consented to.

5. Consent

By providing personal information to us, using our website or engaging with our social media, you are consenting to our use, collection and disclosure of your personal information in accordance with the terms of the Policy. Providing personal information or authorizing a third party to disclose personal information to us signifies your consent to our collection, use and disclosure of personal information in accordance with this Policy.

Providing us with your information is always your choice. In some cases, we may imply consent when you provide your information directly to us and we use that personal information for purposes reasonably connected to what you've asked us to do (for

example when you request a product or service we provide, or when completing a transaction).

You can always retract your consent for future purposes. If you retract your consent, we will respect your choice, subject to our right to continue to use your information to fulfil our contracts with you, collect debts, or otherwise as permitted or required by applicable laws and regulations. You have the right to withdraw your consent from us collecting and using your personal information, but this may limit our ability to provide you with some of our products or services.

You may opt out of use of cookies through your browser settings. You can opt out of targeted ads served via specific third-party vendors by visiting the Digital Advertising Alliance's Opt-Out page or the Network Advertising Initiative's Opt-Out page.

In some limited situations, we may collect and use your information without your consent as permitted or required by law. For example, we may be legally required or permitted to disclose information for our protection (such as collection and fraud prevention) or the protection of others' rights and interests without consent, and otherwise to comply with law, regulations or regulatory authority.

6. How We Collect Your Information

Personal information may be collected in a number of ways, including our online service platform, email/electronic communications, over the phone, applications or other software, and from third parties whom you have authorized to disclose personal information to us.

If you provide information about a third party or authorize a third party to do so, we will assume you have taken proper measures to obtain informed consent.

- Register an account we collect information for the purposes of account creation and when you operate an online account with us.
- Emails, phone calls and online chats communicate with us, whether through our online chat, over the phone, by email or in writing.
- Cookies we may also collect information through "cookies" on our website. Cookies are small text files inside your computer that contain a unique identifier, allowing us to recognize you when you visit our website again. This helps us tailor our content to meet your needs and for advertising purposes. You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain parts of our Site. Please read our Cookie Policy for more information.
- Social media if you post a review, make a comment, link an account, or otherwise submit personal information on a public forum such as social media

accounts or public forums on our website or other applications, your communications may be viewable by the public. In addition, by connecting through or with a third-party service (e.g., Facebook, Twitter, LinkedIn, Google+), you give us express permission to access and use your information from that service as permitted by that third-party service and such third party social media sites may have access to and use of your personal information pursuant to the terms of this privacy policies.

In the course of providing our services, we may also collect financial and other information about you from third parties, including:

- third-party payment processing services; and
- if you provide information about a third party or authorize a third party to do so, we will assume you have taken proper measures to obtain informed consent.

7. Sharing Information

We share your Personal Information for purposes consistent with the terms of this Policy, including the following:

- operating Teleport and Video Speed Dating Events Other participants in the Video Speed Dating Event that we believe are as closely matched to your profile and preferences as possible;
- other users, through your public profile, in the process of providing our services to you and other users;
- our Co-Hosts, who we may partner with to deliver our services to you;
- our business partners, for the purpose of offering you related products and services that may benefit you;
- our administrative and technical support providers for the purpose of servicing your account, including cloud storage providers or data analytics providers;
- third-party marketing and data processing agencies, for the purpose of engaging in marketing services and promotional activities, whether by email or otherwise; and
- debt collection agencies and related entities, for the purposes of pursuing collection accounts owed to us.

The following are additional circumstances in which we may share your information with third parties. These include:

(a) Legal requirements

Subject to applicable law, we may disclose information if required or permitted to by law or regulation or in the good faith belief that such action is necessary to:

- comply with a legal obligation or in response to a request from public authorities or regulatory bodies to which we are subject;
- protect and defend our rights or property;
- detect, prevent or report to law enforcement agencies fraud or other illegal activity;
- verify identity or conduct required due diligence;
- act in urgent circumstances to protect the personal safety of our workers/ employees, our clients, or the public;
- protect against any legal liability; or
- as permitted or required by law.

(b) Business transfers

From time to time we may sell, buy, restructure or reorganize our Business or assets. In the event of any actual or proposed sale, merger, reorganization, restructuring, dissolution or any similar event involving our Business or assets, personal information may be shared with the relevant entity or may be part of the transferred assets.

(c) Social Media

By connecting with a third-party service (e.g., Facebook, Twitter, LinkedIn, Google+), you give us express permission to access and use your information from that service as permitted by that third-party service and such third party social media sites may have access to and use of your personal information pursuant to the terms of this privacy policies.

(d) Third-party programs and Links to Third-Party Websites

We may from time to time enter into contracts with third parties for programs that provide products and services to our clients.

Our website may contain links to other third-party sites that are not governed by this Privacy Policy. Although we endeavour to link only to sites with high privacy standards, our Privacy Policy will no longer apply once you leave our website. Additionally, we are not responsible for the privacy practices employed by other third-party websites. Therefore, we suggest that you examine the privacy statements of those sites to learn how your information may be collected, used, shared and disclosed.

8. Safeguarding Your Information

It is important to us that your information is protected. We take the following steps designed to ensure that your information is safe, complete and accurate:

- technological measures, such as securing information by means of data permissioning, passwords and encryption;
- physical measures, such as locked filing cabinets and restricted access to physical records; and
- organizational measures, such as security clearances and limiting access on a need-to-know basis.

(a) Employee and third-party access

Your information can only be accessed by employees who have a valid business reason to do so. Our service providers and contractors are also contractually required to maintain the strict information security standards set out in this Policy.

(b) Retention policy

We only retain information for as long as necessary for the purposes outlined in this Policy and as otherwise permitted by applicable laws and subject to record-keeping requirements imposed by applicable laws, regulations and business practices.

(c) Risks

Despite all of the foregoing security measures, online storage and communicating online is not one hundred percent secure. We encourage all individuals to provide only the information they are comfortable with providing a third party, keep watch for communications that are suspicious, report any suspicious activity to us as soon as possible. We as a community can help keep us all safer.

9. Accessing Your Information

Subject to certain limited circumstances, you may access personal information we hold about you by submitting a written request to us via the contact information provided in Section 11. To enable us to obtain your information in a timely manner, you may be required to provide sufficient information to allow us to identify and authenticate you in order to provide the information you are requesting.

Please note that there may be instances where access to your information may be restricted as permitted or required by law. We will advise you of the reasons for restricting access, subject to any applicable laws or regulations.

We make every reasonable effort to keep your personal information as accurate, complete and up-to-date as necessary. If desired, you may verify the accuracy and completeness of your personal information in our records.

Despite our efforts, errors sometimes do occur. Should you identify any incorrect or out-of-date information in your file, we will remedy any such errors on a timely basis. In the event that inaccurate information is mistakenly sent to a third party, we will communicate relevant changes to the third party where appropriate.

10. Age of Majority Required

Our services are restricted to users who are 18 years of age of older. We do not permit users under the age of 18 on our platform and we do not knowingly collect personal information from anyone under the age of 18. If we become aware that a child, minor or anyone under the age of 18 has registered with us and provided us with personal information, we will take steps to terminate that person's registration and delete their registration information from Teleport. If we do delete a profile because you violated our children's privacy policy, we may retain your email and IP address to ensure that you do not try to get around our rules by creating a new profile. If you suspect that a user is under the age of 18, please notify us as specified below.

11. Customer Inquiries and CPO Contact

Any inquiries relating to this Policy should be directed to our Privacy Officer at support@teleport.us.

12. Modifications to This Policy

The date this Policy is effective is noted by the Effective Date at the beginning of this Policy. This Policy may be modified from time to time due to changes in legal or regulatory requirements or for other reasons. We reserve the right to make such changes. The effective date of any such material changes will be noted by the change in the Effective Date at the top of this Policy.

Any material changes will be posted on our website, and we may also notify you by email or other means. Material changes to this Policy will be binding after such changes have been introduced and notice provided. We may assume that you have provided your consent from your continued patronage of our products or services.

13. Sharing and Disclosing to Other jurisdictions

Our Business relationships may result in your information being stored outside of Ontario and outside of Canada. For example, personal information may be disclosed to Co-Hosts, service providers, affiliated entities or regulatory bodies or other third parties located in other jurisdictions. You acknowledge and agree that your personal information may be processed, used, stored or accessed in other jurisdictions and may be subject to the laws of those jurisdictions. For example, information may be disclosed in response to valid demands or requests from government authorities, courts, or law enforcement agencies in other jurisdictions.

14. Governing Law

This	Policy	and a	any di	sputes	arising	from	ı it sha	ll be	interp	oreted	in a	ccorda	nce	with	the
laws	of the	Provi	ince o	f Ontar	io and	all ap	plicab	le fe	deral	laws of	f Ca	ınada.			

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